



ANTIOCH BAPTIST CHURCH CHOOSES ORION NETWORKS TO BOOST CONGREGATION TECH EXPERIENCE

Antioch Baptist Church, a 300-member congregation in Fairfax Station, VA, faced connectivity issues due to outdated network infrastructure. Wayne Jackson, their Multimedia and Technology Director, sought help from Orion Networks to improve their service streaming capabilities.

REVITALIZING ANTIOCH BAPTIST CHURCH'S TECHNOLOGY INFRASTRUCTURE

Antioch Baptist Church in Fairfax Station, Virginia, a medium-sized congregation with about 300 active members, struggled with an aging network infrastructure. Wayne Jackson, the church's Director of Multimedia and Technology, contacted us at Orion Networks after experiencing persistent connectivity issues severely impacting their ability to stream services effectively.

CHALLENGES

Antioch Baptist Church faced several significant challenges:

- Frequent network dropouts during Sunday morning streams
- Inability to support remote attendance during the pandemic
- Overwhelmed public Wi-Fi system
- Lack of proper documentation and network topology
- Outdated technology hindering church operations

OUR APPROACH



INITIAL ASSESSMENT

We thoroughly evaluated the existing infrastructure, identifying pain points and areas for improvement.

CUSTOMIZED SOLUTION DESIGN

Working closely with Wayne and the church leadership, we developed a tailored plan to revamp their entire network.

BUDGET-FRIENDLY OPTIONS

We provided cost-effective solutions that aligned with the church's financial constraints.

COMPLETE NETWORK OVERHAUL

Our team executed a complete network revamp, ensuring seamless connectivity throughout the church premises.

DOCUMENTATION AND TRAINING

We created comprehensive network documentation and provided training to the church staff.

IMPLEMENTATION

The implementation process was smooth and efficient, from initial quoting to planning, installation, and final verification. We prioritized minimal disruption to church activities while ensuring a robust and reliable network infrastructure was put in place.



RESULTS

The impact of our work with Antioch Baptist Church has been significant:

IMPROVED STREAMING QUALITY

Wayne Jackson reported, “Streaming has been excellent, no dropouts,” allowing the church to reach its congregation effectively, especially during times when in-person attendance was limited.

ENHANCED PUBLIC WI-FI

The church now boasts a “robust public Wi-Fi” system to handle high user loads without performance issues.

REMOTE ACCESS

Church staff can now connect remotely from anywhere on the campus without issues, improving overall operational efficiency.

INCREASED TECH KNOWLEDGE

We’ve empowered the church staff to understand their IT infrastructure better.

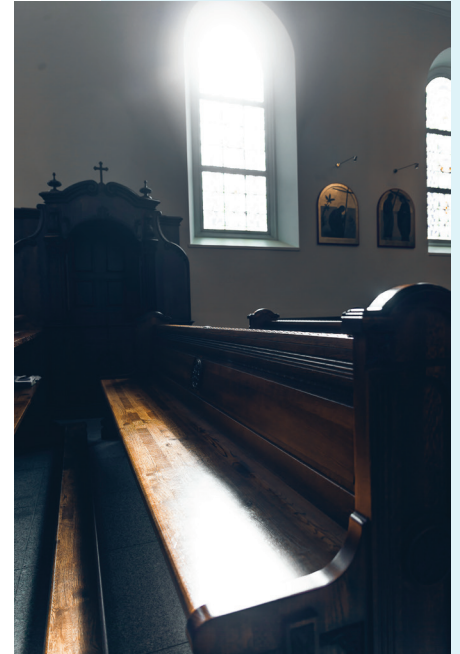
POSITIVE CONGREGATION FEEDBACK

The improvements have been well-received by both staff and congregation members, enhancing the overall church experience.

CLIENT TESTIMONIAL

Wayne Jackson expressed satisfaction with our services:

“I would say A+ service, top-of-the-line, top-notch service. Everybody I’ve dealt with has been super knowledgeable, and I see a lot of passion for what they do.”



CONCLUSION

Our partnership with Antioch Baptist Church demonstrates Orion Networks' commitment to providing tailored, effective IT solutions for religious organizations. By addressing their unique challenges and delivering a comprehensive technology overhaul, we've helped Antioch Baptist Church improve its operations, enhance its outreach capabilities, and better serve its congregation.

This case study showcases our ability to work closely with clients, understand their needs, and implement solutions that drive real-world improvements in their daily operations. At Orion Networks, we pride ourselves on fixing technical issues and building lasting partnerships that help our clients thrive in an increasingly digital world.

